merent (Pris + Staff)

Haldemann Hawgen Erlichmann Kishozer Michardent

FOR COUNCIL USE ONLY

EXECUTIVE OFFICE OF THE PRESIDENT PRESIDENT'S ADVISORY COUNCIL ON EXECUTIVE ORGANIZATION Aug. 20, 1969 WASHINGTON, D. C. 20506

Final Staft presented orally to the Presented orally to the

MEMORANDUM

August 20, 1969

For: The President

From: The Advisory Council on Executive Organization Subject: The Executive Office of the President

These are your Council's first recommendations on the Executive Office of the President that we promised in our memorandum to you of July 19, 1969. They are based on our conclusion that the increased pace, scope, and complexity of national affairs require improvement in the managerial capacity of the President's Office.

We have analyzed studies made since 1939 on Presidential management and conferred with many contributors to those studies. Regardless of ideology or party, there is virtual unanimity that organizational improvement of the Executive Office of the President is needed.

Two of the recent studies were the Heineman Commission Report in 1967 and that of your task force (The Lindsay Committee) in 1968. A June 1967 Heineman Commission working paper on the Organization and Management of Great Society Programs said: "Today there are major gaps in the President's institutional staff. The President lacks institutional staff and machinery to insure that the broad social goals of his policies are achieved through coordinated delivery of a host of federally inspired programs in thousands of individual communities While the President today is served by especially

present (Crimil) ash, Kappel, Bake, Connally, Poget, Theyer (Staff) Comarow, Rouse, Goede, 40 Corman

FOR COUNCIL USE ONLY

Copy P3 of R6 Copies

gifted men their jobs do not allow them time to plan for the long run, to engage in systematic program analysis, to weigh new program ideas and program priorities."

In December 1968, the Lindsay task force on the reorganization of the Executive Branch, recommended ".... that the President-elect give first priority to organizing more effectively the White House and Executive Office as the best way to improve the operations of the entire Executive Branch."

Kisurge

We agree with both of these conclusions. We also believe that with the structure of the Executive Office pervasively influences the structure of the entire Executive Branch. While most of the with the management today within the Executive Branch can and should be per- 4 formed by the agencies*, there are aspects of the overall management responsibility which must be provided for organizationally in the Executive Office. These involve processes and mechanisms through which the President can (1) exercise his own authority more effective-ly; (2) determine what should be delegated and to whom; (3) insure that delegated authority is being exercised properly; and (4) permit him to reassign or take back, from time to time, the authority delegated.

There are seven of these management processes which must be encompassed within the organization of the Executive Office. In some of these, certain improvements have been made since January 1969; in

^{*} As used in this memorandum, "agencies" includes the departments, agencies and other units of the Executive Branch outside the Executive Office of the President.

others, organizational inadequacies persist. These management processes are --

1.

Development of Policies and Programs. The translation of national goals into specific, workable, and consistent action programs is a primary Presidential responsibility. Federal programs have become increasingly interrelated and they often involve more than one agency. For these, no single agency has the necessary overview. However objective an agency may try to be, it cannot be expected to make government-wide priority decisions. Also, some programs which fall within one agency may at times require Presidential perspective in their formulation.

- Proposal of Legislation and Budgets. Many legislative 2. decisions cut across agency lines or involve political judgments requiring Presidential insight. Similarly, all major budgetary decisions are made in the broad context of national needs and available funds and typically involve not only present but future commitments of the country's resources. Both legislative and budgetary priorities need to be set by the President.
- Assignment of Organizational Responsibilities. Many program 3. decisions are made without due regard for their organizational implications. When programs are forced into inappropriate molds, their effectiveness suffers. And even when organizational questions initially receive the consideration they require, no one adequately sees to it that

organizational form continues to fit the intended purpose. The result is to lock the Executive Branch into patterns of disorganization that persist into the future. Resistance to organizational change is a principal obstacle to effective government, and yet the complexity, scale, and innovative nature of today's programs demand greater and <u>ongoing</u> attention to sound organization. The President's overview of the Executive Branch provides the only perspective from which to determine the organizational adaptations needed to accommodate ever-changing requirements.

- 4. <u>Resolution of Program Management Problems</u>. Interagency differences do not always require the intervention of superior authority and it is generally wise to permit the agencies to work out their own differences if they can. But sometimes agencies compromise on issues to their own satisfaction in such a manner that the public interest is not best served and administration policy is not followed. The Executive Office of the President is the only place where some issues can and should be resolved. Perhaps even more importantly, the Executive Office, on its own initiative, must occasionally grasp an operating problem and supply the advice and impetus needed for its effective solution.
 - 5. <u>Evaluation of Programs</u>. An effective agency will evaluate the results of its own operations in order to manage its programs. However, an agency cannot fairly judge overall program effectiveness in multi-agency operations. Differences

the recommended and have a som Catinet officer becomes a coptine is some place them has to be a used in perspective and interpretation between Presidential and taluation of propons. agency levels require a capacity in the Executive Office to evaluate program performance.

RN - Erabiation doope in light of

competition worthers for fairds agivey avaluation is self-serving

to war with internation

care

fordy the bus

pater we but been

and put should without with which dula is weld

encourse is not a marker and a marker

+ the maken we

- 6. Development of Executive Personnel. Without sound management processes, effective performance is exceedingly difficult. It does not follow, however, that such processes produce good results. Only people do. There is a critical need for first rate government executives. This poses an increasingly difficult problem in the face of intense competition for executive talent. Moreover, the government does not have personnel policies or mechanisms which permit the mobilization of the best managerial talent in the places where the needs are greatest. Individual agencies cannot effectively do the job. While appreciating the present role of the Civil Service Commission, we believe that the President's Office should take the lead in developing programs to recruit, train, motivate, and deploy top executives.
- 7. <u>Creation of an Information System</u>. Today, the President is not systematically and continually informed about many of the Government's programs. On some matters, he receives a great deal of data, some pertinent, some not. On other matters, he is inaccurately or inadequately informed. Not only does the President lack needed information about

activities of the Executive Branch - the agencies in the Haldeman ament Executive Branch lack information about their own operations.

KN- Had it accurul to you the need for a constant sleathing operatin? connelly - The new word is waluaton RNEWS unvolves early warming RN-asks what do we mean follow through data youto - Kappel, Agh, Paget explain need for performance, inveronment and personnel data

The data available suffer from inconsistent definitions, Mchupplans the hypes of info required . techniques, and coverage. To meet the requirements of the Executive Branch, and to meet the President's singular responsibility, an information system is needed. The impetus 🔺 for such a system can only be provided by the President. AN- bus humans

The Council's Views

for these thing? anourh - all dow) variations. KNo Info system bis to the done,

When with the states How who have white , Reliance upon the Agencies. Abstract organizational principles, per se, have little value. The challenge is one of reducing to human scale the task of coping with the nation's most pressing and changing needs. The only way to meet this challenge is through greater reliance upon the agencies. The prerequisite is dramatic improvement of the management processes of the Executive Branch, with leadership from the President's Office.

> A President whose programs are well designed; whose organizational assignments are plainly set out; and whose information system keeps him adequately informed and signals the need for Presidential attention, may delegate authority with security and confidence. A President whose office lacks these processes will necessarily be less inclined toward delegation and will try, by default, to retain in his control operating responsibilities he cannot possibly handle. Further, if agency heads have clear authority, they will have a greater capacity to manage their own departments as well as to respond to the needs of the President.

Flexibility and Continuity. Each President should have the freedom to organize his Executive Office in the way that will make

aledly examined by completions and constrained

tyleg slater him most efficient. To achieve that flexibility the Council believes $\rho_{\mu\nu}$ that the President should immediately seek reorganization authority this over his Executive Office.

AN-suckthis

Continuity of certain basic organizations and functions can greatly aid every President even though each may use the organizations differently. Such organizational structures should endure, therefore, from administration to administration.

Presidential View of the Executive Office. Care should be exercised in adding organizational units reporting to the President. Placing a unit in the Executive Office at a level immediately under the President may well raise its effectiveness by investing it with a claim on the President's time and attention. But that positioning must be at the expense of his attention to other activities and thus may result in a net loss of overall effectiveness. The concepts we are suggesting to provide organizational structure for the seven management functions in the Executive Office make a minimal charge on the President's time.

Transition. We could not fail to note that many of our recommendations are similar to those recommended earlier to other Presidents and, in some instances, by those Presidents to the Congress. Yet the unfortunate fact is that such changes, identified again and again, to make the President's job manageable have not been accomplished, although the need for them intensifies.

On December 3, 1929, President Hoover's first message to the Congress stated:

"This subject (departmental reorganization) has been under consideration for over 20 years. It was promised by both political parties in the recent campaign. It has been repeatedly examined by committees and commissions --

- Amugh samens) Multiplemmens Mithelf lemmens Pitall congressional, executive and voluntary. The conclusions of these investigations have been unanimous that reorganization is a necessity of sound administration, of economy, of more effective governmental policies, and of relief to the citizen from unnecessary harassment in his relations Tronger Juman But with a multitude of scattered governmental agencies. the presentation of any specific plan at once enlivens opposition from every official whose authority may be curtailed or who fears his position is imperiled by such a attentun NMMAT NEW MAY result; of bureaus and departments which wish to maintain www. www. their authority and activities; of citizens and their organizations who are selfishly interested or who are inspired by fear that their favorite bureau may in a new setting be less subject to their influence or more subject to some other influence."

New Morenals

RN- summe

ho do this

+ pm

but

the out mon

Ko SO LONS

SAR

perpt ~ human problems involved in organizational change endure. They must had we have the

will winder in several alternatives. Each has in common the establishment of an www.www. Novenment showed he so and prestin "Office of Executive Management to assist the President in carrying out a part of his management responsibilities. The alternatives differ in the way each deals with the balance of his managerial job, namely the placement and organization of the domestic policy and program development function.

pr gets to

returnera a Small group

NN would this afform - Envir We favor a structure which would vest that function in a Domestic Policy Council with a full time, Level II director and the Grunui President as Chairman.

The Domestic Policy Council director would supervise several deputies. Each would be responsible for program development in a Human would be cons: broad program area. Existing entities would be considered for M we could them them

subsidiary responsibilities if feasible, and new units such as one for natural resources, could be set up.

In making these first recommendations, we have not addressed ourselves to the statutory bodies within the Executive Office.

The following chart illustrates our proposed concept.



In considering the placement and organization of the policy and program development function, we rejected a number of alternatives, including placing that function

-- in an office under the Director of the Office of Executive Management;

in a separate office at the same level as the Director of Executive Management, and also reporting directly to the President;

-- in two or more councils each dealing with various aspects of the policy and program development task, and each reporting directly to the President.

The alternative we have chosen, one Domestic Policy Council, provides a place where major domestic programs may be evaluated against each other and against available resources, and integrated for maximum effectiveness. Further, it formalizes the best arrangement for the distribution of the executive workload. This arrangement should substantially contribute towards better management of the Executive Branch.

The Council's Recommendations

 <u>An Office of Executive Management</u>. We recommend that you approve in principle the establishment of an Office of Executive Management and that you direct us to work out the necessary plans for your approval.

vork w

A Domestic Policy Council. We recommend that you approve 2. in principle the establishment of a Domestic Policy Council for policy and program development and that you direct us to work out the necessary plans for your approval.

Reorganization Powers. We recommend that you direct the new how phin Bureau of the Budget to process the President broad powers to reorganize the Executive Office of the President.

Executive Personnel. We recommend that you appoint a full cft can't time Presidential Assistant for Executive Personnel to collaborate with us in evolving a plan for the development RN SALA of the Executive Personnel function. yes int

We would hope that this paper be circulated for comment to key members of your immediate staff so that we may have the benefit of folder molled their views in developing the implementing plans.

rugue to P. N. her Roy L. Ash, Chairman

3. NO

4.

00

septerion reven

Erel

Seeves to be arrenting

personnel the envenuery

George P. Baker

RN-

do it will want

discussi

grans plan

contro

love by hours

million

John B. Connally

Frederick R. Kappel

Richard M. Paget

Walter N. Thayer